# Registrar of Community Housing

## Sector Engagement Plan 2012/13

### Our purpose

The Registrar of Community Housing is an independent statutory officer responsible for regulating community housing providers under the *Housing Act 2001* (NSW) and, under a service agreement, assessing Aboriginal community housing provider performance under the Provider Assessment and Registration System for the Aboriginal Housing Office.

### Our values

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<tr>
<th>Integrity</th>
<th>Collaboration</th>
<th>Professionalism</th>
<th>Foresight</th>
<th>Responsibility</th>
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### What is this sector engagement plan?

The Sector Engagement Plan aligns with the outcomes of the Registrar’s Business Plan 2012/13 and forms the key focus for the year to build and utilise effective relationships with stakeholders and to communicate key regulatory information to the community housing industry.

### 1 Regulatory Code

**Objective**

To engage sector stakeholders in the implementation of the regulatory system and to promote compliance with the Regulatory Code for Community Housing Providers.

**Key Initiatives:**

- Publish a Guidance Note on Special Advisers
- Meet with governing bodies of all Class 1 and 2 registered community housing providers
- Improve access to, and the information available on, the online Register of Community Housing Providers

**Continuing Business:**

- Delivery of Compliance Briefing Sessions
- Publication of resources on the Regulatory Code
- Contribution of information to other industry publications

**Measure of success:**

- Evaluation of services indicates satisfaction with engagement of sector stakeholders and improved awareness of the Regulatory Code
- Evaluation of services indicates satisfaction with utility of resources

### 2 PARS

**Objective:**

To engage sector stakeholders in the implementation of PARS and to promote Aboriginal community housing provider performance in accordance with PARS requirements.

**Key Initiatives:**

- Develop and promote resources on PARS
- Develop and deliver a Briefing Session on PARS Financial Performance Report preparation

**Continuing Business:**

- Delivery of PARS Briefing Sessions
- PARS Advisory Committee

**Measure of success:**

- Resources are available on website
- Evaluation of services indicates satisfaction with engagement of sector stakeholders and improved awareness of PARS
- Evaluation of services indicates satisfaction with utility of resources

### 3 Industry

**Objective**

To promote the role of the Registrar and a viable and diverse community housing industry.

**Key Initiatives:**

- Publish an Annual Statement of Performance 2012
- Deliver occasional industry seminars on key regulatory and performance issues
- Trial the use of Webinars for the delivery of occasional industry seminars

**Continuing Business:**

- Registrar’s Advisory Forum
- Website
- *Regulation Matters* Newsletter
- Participating in, and presenting at, industry lead activities
- Contribute to the development of a National Regulatory System

**Measure of success:**

- Increasing number of industry engagements
- Evaluation of services indicates satisfaction with utility of resources

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